DOG BEHAVIOR PROTOCOL

1. General Admission Requirements

   - Only dogs weighing up to 7 kg are allowed (please check for exceptions with Management).

   - They must be properly vaccinated and dewormed, with an up-to-date health record. • A maximum of one dog per room is permitted.

   - The Price for pet´s accommodation is 25€/night.

2. Allowed and Restricted Areas

   ☑ Access with a leash and under the owner's control is permitted in: o Designated "pet friendly" rooms. o Common areas: lobby and parking.

   🚫 Access is prohibited to: o Fourth floor: pools, spa, and terrace. o Mini Club and dining areas.

3. Expected Behaviour

   - The dog must always be accompanied and supervised. • Persistent barking, aggression, or disruptive behaviour should be avoided.

   - Owners must immediately pick up their dog's excrement using appropriate bags.

   - Leaving the dog alone in the room for more than 2 consecutive hours is not allowed, and reception must be notified when the dog is left alone.

4. Owner's Responsibility

   - The owner is responsible for any damage or dirt caused by the animal.

   - An additional cleaning fee of €20 will be applied for each cleaning request, which may vary based on housekeeping staff evaluation. Cleaning hours are from 8:00 to 20:00.

   - If the dog's bed needs cleaning, the cost will be €10.

   - The hotel provides a bed and a water bowl for the dog, which are hotel property. If you wish to purchase them, the price is €30.

- The hotel reserves the right to require the dog's removal in case of repeatedly inappropriate behaviour.
- The dog cannot sleep on the bed or on the sofa/armchair.

6. Check-in and Information Policy
    - The guest must declare the presence of the dog at the time of booking.
    - During check-in, a letter accepting the protocol must be signed.

7. Violations and Penalties
    - In case of violation, the hotel reserves the right to: o Request early departure without a refund. o Impose a €200 fine in case of breach of the contract or damage to property.

Sant Feliu de Guíxols in _____,

Signature and ID: