



The staff welcome you to the **Apartment-Hotel RECO DES SOL** and hope that you enjoy your stay in Ibiza.

#### General Information:

- C Check-In: Check-in time is 2 pm. For an early check-in please contact our front office team
- C Check-Out: Check-out time is midday. For a late check-out Please contact our front office team.  
\*
- C The hotel will charge the client in case the room is left in bad conditions or for any damage caused.
- F If you detect fire, break the nearest alarm point and go to the emergency exit. There is a plan at the entrance of your room and corridors. Never use the lift in case of a fire.
- I In case you find any imperfection in your room please contact the reception immediately so we can send our technical staff to solve the problem.
- P Pets are not allowed in the hotel.
- P We accept payments in cash, Visa or Mastercard. You will be asked to show your credit card and identity card to validate the payment.
- R Our reception is open 24 hours a day.
- T Telephones: Reception nr. 9 exterior line nr. 0  
Telephone Hotel (+34) 971 805 765 Fax (+34) 971 570 407  
email info@recoibiza.com

#### Hotel - Services / Front Desk:

- A Access for disabled, The hotel has a room free of architectural barriers, for people who are partially dependent on a motorized wheelchair or an assistant.
- B Breakfast is served in the bar on the first floor (stairs next to reception) from 08:30h - 10:45h
  
- B We can arrange for an early breakfast (picnic)
- C We have complaint forms at the reception.
- D There is the possibility to leave something in deposit in the reception.
- F We can order fresh flowers, please ask the reception.
- F There is a fax service available in the reception.\*
- I For all kind of information and information in general we are at your disposal in the reception. (bus, taxi, excursions, rents, maps etc.)
- I The hotel offers an ironing service (one hour) from 08:00h to 16:00h \*
- I In the reception we offer you all kind of regional information such as maps, flyers for excursions, restaurants etc.
- L Luggage scale, the hotel has a scale to weigh your suitcases before you leave. \*
- L Please ask our reception for laundry and ironing service.
- M Exchange Service, the hotel offers a currency exchange service. Please ask the reception
- M The hotel has a medical service\*
- P There is a printer service available in the reception.\*
- P We have local, nacional and internacional newspapers in the reception.
- R To rent a car, bicycle, motor, child buggy, wheel chair etc. Please contact the reception.
- R Our reception is open 24 hours a day.
- S Courtesy Shower, In case that your flight leaves later than midday, we have at your disposal showers located near the reception.
- S At the reception there is a storage room for your bags in case you arrive very early or have a late checkout.
- S We offer several sanitary products at the reception.
- S We can offer a sewing service.\*
- T The hotel can arrange a transport service.
- U In case of rain we have several umbrellas in the reception.
- W The hotel offers you a wake up service, if needed please program it with the reception.
- W The hotel has a self service washing machine, please ask the reception for more information.  
Opens from 10:00h to 21:00h

### Hotel - Services / Front Desk:

- B There are public bathrooms in the reception area.
- P There are public phones at your disposal in the reception area.
- S We have shoe cleaning utensils at the reception.
- T At the reception we can offer you pool and beach towels, costs 0.50€/towel.
- T You can order a taxi in the reception.

### In your room:

- A Your room has air conditioning, it only works with all the windows and doors closed.
- B If you need an extra blanket you can ask for it at the front desk.
- C The hotel has several cots, please ask at the front desk.
- C The cleaning of the rooms is daily, we change the towels every two days and the bed sheets once a week. You can ask for a change of sheets or extra towels at the front desk. Please keep floors and beds free of objects so our cleaning staff can clean and make your bed.
- I Iron available at the front desk, deposit of 10€.
- M Your fridge contains a mini bar.
- P If you wish you can request an extra pillow by calling the front desk
- P Plugs. The entire hotel operates on the European voltage rating of 220V.
- S Sewing set available at the front desk.
- S There is a safe in the closet of your room, you can hire a key at the front desk. Cost 3€/day with a deposit of 10€ for the key. The hotel is not responsible for valuables that have not been deposited in the hired safety deposit box.
- T Telephone service. Please contact the front desk by dialing the number 9 on your phone. To make an outside call please contact the front desk to open the line.
- W We offer free Wifi, please ask for codes at the front desk.

### Public areas:

- B The Pool Bar serves drinks from 10:00 to 19:00 approx.
- C There are several computers with internet connection \* at your disposal in the reception area.
- D There is a fridge with cold drinks at the front desk, 24h.\*
- D There is a Pepsi drink dispenser just outside the reception area.
- L There is a small library with books in several languages at your disposal in the reception area.
- P There is a Ping Pong table in the pool area.
- W We have free Wifi throughout the hotel, ask the front desk for access codes.

### Pool / Bar / Restaurant:

- B The Bar is at the pool, apart from all kinds of drinks we offer breakfast, snacks, pizzas, hamburgers and much more.
- P The pool opens at 10:00h and closes at 19:00 approx. For safety reasons please do not use glasses or glass bottles in the pool area (the bar will provide you with plastic cups). No entry of drinks and/or food from outside is allowed. It is not allowed to use hotel towels, pillows or sheets in the pool area. At the reception we provide towels for the pool/beach (€0.50/towel). Please take good notice of all warning signs



\* (not free of charge)

\*some time tables may differ during the season