



First of all, we welcome you to OCA Hotels, and we hope that your stay is completely satisfactory for you and your dog.

Below, we detail a series of rules of conduct regarding your dog in order to maintain harmony with the rest of the guests of our hotels.

STANDARDS OF CONDUCT

- Dogs may not remain in public areas of the hotel, they may only transit to access the rooms or to leave the hotel. Noble areas of the hotel are understood as the entrance or reception (except guide dogs).
- They will also not be able to access the breakfast restaurant, restaurant, cafeteria or hotel lounges (except guide dogs). The terrace of the cafeteria where your dog can be (always on a leash) is excluded from this point.
- The client is responsible for any damage caused by his dog in the room or in any other area of the hotel.
- In case of any accident with another dog or with a person, the owner of the animal will be fully responsible, exempting the hotel from all liability for legal purposes.
- Whenever your dog circulates in the common areas of the hotel, it must be on a leash or in the owner's arms.
- Dogs weighing more than 15 kg are exempt from admission to the hotel.
- The hotel reserves the right not to admit the dog, in case of showing aggressiveness or inappropriate behavior.
- Your dog should not be left alone in the room
- Both the bed and the food and water bowls will be in your room upon arrival at the hotel (if this is not the case, contact reception, always subject to availability and prior reservation of the adapted room) and are property of the hotel. In case you want to buy them to take away, the price of the bed is €50 and the containers €15/ unit. (VAT included).

We wish you a satisfactory stay and remain at your disposal for any questions that may arise. We are working so that in the future we can admit more types of pets in our hotels.

Thank you for your understanding and collaboration.