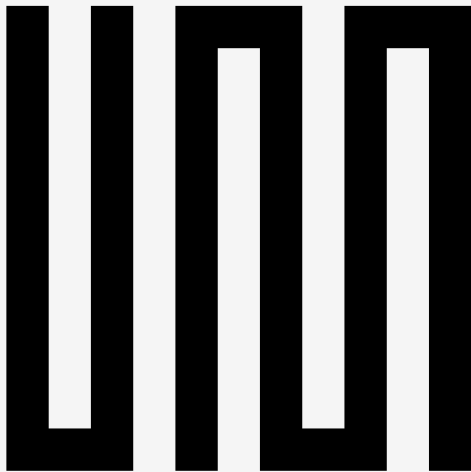


**UNIVERSAL MUSIC GROUP
EMPLOYEES AND FRIENDS
& FAMILY RATES**



UNIVERSAL MUSIC GROUP

**UMUSIC HOTEL[®]
MADRID**



UMusic Hotel Madrid is the first and flagship property of the UMusic Hotels brand.

Nestled in the vibrant heart of Madrid, **UMusic Hotel Madrid** is home to the historic Teatro Albéniz, reflecting the city's rich cultural heritage.

Admire Madrid from above at the Nota Alta Rooftopbar, taste Spain at the Restaurante Albéniz, see a show at the iconic Teatro Albéniz, relax by the pool, and unwind in a room designed to inspire.

This extraordinary property, represents a unique fusion of music, culture, and entertainment, offering unparalleled experiences to guests, artists, and visitors.






As part UMG, you, your family and friends have access to exclusive room rates and perks when staying at **UMusic Hotel Madrid**.

STAY AT THE HEART OF MADRID



HOW TO BOOK YOUR STAY AT UMUSIC HOTEL MADRID

1. Visit our website <https://umusic-hotels.com/umusic-hotel-madrid/> to view and select your room type and check rates based on your date and room selection.
2. As a Universal Music Employee, you and your friends and family will have access to the below discounts over any published rate on our website.

	UMG EMPLOYEES	UMG FRIENDS AND FAMILY
 DISCOUNT ON ROOM ONLY	25%	10%
 DISCOUNT ON ROOM WITH BREAKFAST INCLUDED	25%	10%
 DISCOUNT ON FOOD & BEVERAGE	15%	10%
 DISCOUNT ON UMH MERCH	15%	15%
 UMH EXPERIENCES	15%	10%

UMH Experiences discounts might vary by Experience.

3. Fill out the reservation request form [through this link](#), making sure you include all the necessary information.
4. Upon receiving the reservation request, our reservations department will confirm the discounted rate, availability and reservation. If a request cannot be met with an available discount for multiple nights, other alternatives with available rates and room types will be offered.
5. Reservations on behalf of friends and family must be made by the employee, even if the employee does not stay at the hotel during the reservation. Please make sure you include your job title at the bottom of this form by your signature, otherwise the reservation will not be processed.
6. Once you received the confirmation, you are good to go! You can pay your reservation upon arrival to the hotel. To prepare for your trip and learn more about UMusic Hotel Madrid feel free to visit the property site: <https://umusic-hotels.com/umusic-hotel-madrid/facilities/>



THE BEST AVAILABLE RATE

It is possible that, due to fluctuations in demand, your booked rate changes with respect to the published rate. In case there is a lower rate for the same hotel, date, room type, and accommodation which is different to your original rate, we will match that price, guaranteeing your access to the best available rate.
(Best Rate Available Guaranteed).

PAYMENT (WHERE AND WHEN)

Once you received the confirmation, you are good to go!
You can pay your reservation upon arrival to the hotel. To prepare for your trip and learn more about UMusic Hotel Madrid feel free to visit the property site:

<https://umusic-hotels.com/umusic-hotel-madrid/facilities/>

CODE OF CONDUCT

Eligible participants traveling under this program are subject to the UMusic Hotels' Code of Conduct. The eligible participants are expected to embody UMusic Hotels' values and to maintain its exceptional reputation during their stay at our properties. They will be responsible for any improper action toward the host property. Any behavior that is inconsistent with the program's rules and with UMusic Hotels' values may result in the loss of these privileges and disciplinary action. The eligible participants' family members and friends are also a reflection of the eligible participant. Any improper behavior from family members and friends may also result in the loss of these privileges for the relative/friend and for the eligible participant.

The access to the FTM discount program cannot be sold, auctioned, exchanged, mediated, bought, or transferred in any other way. Any discount obtained this way will be deemed fraudulent and null, which may result in the cancellation of the reservations. This applies to Universal Music employees, executives, family members and friends rates. Any such activity is strictly forbidden and will result in the loss of privilege for the team member and/or his/her corresponding family and friends and in disciplinary action for the team member. The team member is responsible for informing their corresponding family and friends who are authorized to use the program of UMusic Hotels Code of Conduct and of the program's Rules.





CONTACT

UMusic Hotel Madrid Reservations
reservations.madrid@umusic-hotels.com



UNIVERSAL MUSIC GROUP

UMUSIC HOTEL®
MADRID