



Vibra Hotels Website Accessibility Statement

First publication date: October 1, 2025

Last update: October 1, 2025

1. Organization and Scope

This statement applies to the corporate website of Vibra Hotels (<https://www.vibrahotels.com>) and the sections listed below, which correspond to the initial phase of the accessibility audit.

- Responsible entity: Vibra Hotels
- Websites and Sections Covered:

No.	Audited Section	URL
1	Home Page	https://www.vibrahotels.com
	Home – Header	
	Home – Popup: “Booking on our website has a reward!”	
	Home – Submenus	
	Home – Hamburger menu popup	
	Home – HOTELS booking	
	Home – Main	
	Home – Form – Obtain exclusive offers	
	Home – Footer	

2	Island Landing Page	https://www.vibrahotels.com/ibiza
	Island – Main	
	Island – Form – Obtain exclusive offers	
3	Zone Landing Page	https://www.vibrahotels.com/ibiza/playa-d-en-bossa
	Zone – Main	
	Zone – Form – Obtain exclusive offers	
4	Experience Landing Page	https://www.vibrahotels.com/holiday-experiences/adults-only
	Experience – Main	
5	Hotel Landing Page and Subcategories	https://www.vibrahotels.com/ibiza/playa-d-en-bossa/hotel-vibra-mare-nostrum
	Hotel – Main	
6	Mobile – Smoke Test	https://www.vibrahotels.com

The sections mentioned above correspond to the initial audit phase (Proof of Concept – POC). The remaining website content will be progressively evaluated in future reviews as part of the Accessibility Audit – Phase 2.

- Mobile Applications: This report does not include a full mobile application audit. However, exploratory (smoke) tests were carried out on the mobile version of the site using VoiceOver on iOS (Safari browser) and TalkBack on Android (Chrome browser).
- Modules or User Flows Audited:
 - Header
 - Popups (generic + hamburger + rewards)
 - Submenus
 - Booking flow (HOTELS)
 - Forms (exclusive offers)



- Footer
- Main sections (primary structure of each landing page)
- Methodologies and Tools: Comprehensive audit with manual testing (NVDA, keyboard-only navigation, mobile screen readers) and automated testing (axe DevTools, WAVE).

2. Legal Framework, Conformance Level, and Compliance Deadlines

This website is partially compliant with the UNE-EN 301 549:2023 standard and WCAG 2.2 Level AA (Web Content Accessibility Guidelines), due to exceptions detailed in Section 5. Continuous work is underway to achieve full compliance.

Date	Relevant Legal Provision
June 28, 2025	Enforcement of Directive (EU) 2019/882 and mandatory application for new digital products and services.

Vibra Hotels' goal is to achieve full WCAG 2.2 Level AA compliance by the end of 2026.

3. Accessibility Features and Support Measures

Vibra Hotels adopts a cross-functional accessibility approach, integrating digital inclusion into its user experience and corporate sustainability strategy. To ensure accessibility, the following organizational and technical measures have been implemented:

- **Inclusive design:** Adoption of accessibility best practices from the early stages of design (WCAG 2.2 Level AA).
- **Assistive technology testing:** Ongoing evaluation with NVDA, VoiceOver, TalkBack, and keyboard navigation across major browsers.



- **Internal training:** Continuous education of development and product teams in accessibility principles.
- **Per-sprint validation:** Manual verifications before each deployment to production.
- **Editorial policy:** Systematic use of alternative text, video captioning, and appropriate semantic structure wherever applicable.

4. Evaluation Method

This assessment was conducted manually by digital accessibility specialists at [A11ySolutions](#), complementing automated results with simulated user testing.

It followed a combined approach integrating automated, semi-automated, and manual testing, in accordance with WCAG 2.2 (Level A and AA), the harmonized EN 301 549 standard, and the requirements established by the European Accessibility Act (Directive 2019/882).

Environments and Tools Used:

- **Desktop Environment:**
 - Conducted on Windows 11 using the Chrome browser.
 - Tests included:
 - Keyboard-only navigation.
 - NVDA screen reader.
 - Automated diagnostics with axe DevTools and WAVE.
 - Manual verification of all applicable success criteria.
- **Mobile Environment (Exploratory Testing):**
 - Conducted on Android and iOS devices with the TalkBack and VoiceOver screen readers in Chrome and Safari browsers, verifying behavior and accessibility in touch and mobile contexts.

5. Known Limitations and Non-Accessible Content



Despite Vibra Hotels' commitment to digital accessibility and its efforts to align with the EN 301 549:2023 standard and WCAG 2.2 Level AA, the technical review of audited modules identified several barriers currently affecting some users.

These issues are documented in the technical report prepared by A11ySolutions, including their severity and associated remediation plan. A summary of the main barriers is provided below, grouped by impact type:

a. Visual and Perceptual Difficulties

- Some icons and text lack sufficient color contrast, affecting readability (e.g., search icon, calendar days, certain headings, and price labels over colored backgrounds).
- Several buttons and links lack a clear visual focus indicator, making navigation difficult for keyboard-only users.
- On Android devices, pinch-to-zoom is disabled, limiting content magnification.

b. Screen Reader Difficulties

- Some menus and pop-up dialogs lack clear labels for proper identification.
- Certain buttons and form fields are improperly labeled, preventing screen readers from announcing their function (e.g., adult/child selector, "+ Room" button).
- Error messages or status changes in forms are not always communicated, leaving users unaware of issues.
- Heading structure and navigation hierarchy are sometimes inconsistent, making orientation difficult.
- Carousels do not indicate their nature, allow focus on hidden elements, and fail to announce the current slide, causing confusion.

c. Interaction and Navigation Difficulties

- When opening or closing certain pop-ups, keyboard focus is not retained within the modal or restored properly, disorienting keyboard users.



- Some controls are not operable via keyboard or behave incorrectly (e.g., buttons implemented as links or elements visible only on hover).
- The “Tab” navigation order is not always logical: hidden items may be reached, or users may be forced through all carousel slides before reaching the next control, slowing interaction.

These barriers mainly affect users with visual disabilities, screen-reader users, older adults, and people with limited motor dexterity.

All issues are documented and prioritized for progressive remediation in future releases. The main focus and contrast barriers are expected to be addressed during Q1 2026.

This list will be updated as improvements are released. If you encounter additional accessibility barriers or require specific content in an alternative format, please contact us through the channels listed below. We will respond as promptly as possible.

6. Browser and Assistive Technology Compatibility

The website is designed to provide progressive compatibility with the latest versions of modern browsers and assistive technologies.

It has been tested with the two most recent stable versions of Chrome and the following assistive technology combinations:

- NVDA + Chrome (Windows 11)
- TalkBack + Chrome (Android)
- VoiceOver + Safari (iOS)

Using browsers more than three versions out of date or non-supported browsers such as Internet Explorer 11 may result in additional accessibility limitations.

7. Feedback and Contact Mechanism



In compliance with Article 7 of Directive (EU) 2019/882, Vibra Hotels provides an accessible communication channel for receiving comments, requests for alternative formats, or suggestions for improvement.

If you encounter accessibility barriers or require information in an alternative format:

- Email: info@vibrahotels.com
- Phone: +34 971 30 40 78

We are committed to responding within three business days of receiving your request.

If our response does not satisfactorily address your inquiry, or you believe the accessibility of this site is inadequate, you may file a formal complaint with the competent authority for digital accessibility in Spain.

8. Statement Preparation and Review Schedule

- Last manual review of the site: October 1, 2025
- Next scheduled review: January 2026

Vibra Hotels reviews this statement at least once a year or following significant changes to its digital infrastructure.

This statement was prepared by the A11ySolutions digital accessibility expert team, in accordance with Directive (EU) 2019/882 and the EN 301 549:2023 standard.